



2 - Year Fireclay Product Limited Warranty

You have purchased a quality fireclay product from Artisan Manufacturing Corp. This will provide you with years of service and beauty. This sink product is warranted against any manufacturing defect for a period of 2-years from the date of installation. If your item was not manufactured correctly Artisan Manufacturing Corp. will at its sole discretion, repair, refund or replace it.

This warranty does not cover damage or failure due to heat, chemical or physical abuse. When installed outdoors is subject to UV, movement and temperature swings and therefore not covered whatsoever. The warranty does not cover your failure to care for or protect it. The warranty is not warranted against stains, chips, fissures or impact damage. You must strictly follow the use and care guidelines as outlined in our accompanying guide. You must report any problem immediately. Do not apply wax until sealant has dried and countertop is installed.

This warranty does not cover fabricated products that are moved from their originally installed position, or that have been modified. This warranty does not cover mineral deposits, water lines, surface marks, chips, pits or blemishes. This warranty does not cover damage that is out of our control such as fire, house settling or other acts of nature. This warranty covers defects in manufacture only. No further warranty is expressed or implied and Artisan Manufacturing Corp.'s obligation is limited solely to repair, refund or replace the item in question. Re-templating and re-installation are the financial responsibility of the home owner. Artisan Manufacturing Corp. shall not be liable for any loss or direct, incidental or consequential damages arising out of the use or inability to use your sink.

Care and Maintenance

Artisan Manufacturing Corp. recommends routine cleaning with a mild cleanser, especially if living in a hard water area to help maintain the finish of this sink. To avoid potential damage to the finish, avoid soaking dishes for a long periods of time and refrain from leaving coffee grounds and tea bags in the sink.

Transferability

This warranty is not transferable to subsequent owners of your home.

Claim

To make a claim you must present this warranty certificate and original receipt to a Artisan Manufacturing Corp. office.



Use and Care of Artisan Fireclay

Care of your fireclay sink should include the following. Wash the sink daily or whenever it gets dirty, using a mild dish soap solution and a soft cloth. Apply baking soda or a very fine and mild abrasive cleaning product to a damp sponge or cloth and scrub the sink to remove heavier soil. Fireclay is durable enough to withstand daily cleansing with very fine and ***mild*** abrasives. Wipe down the bottom of the sink after each use with a dry cloth to prevent water spotting. Apply a thin layer of liquid wax to the sink's basin about once a month, using a soft cloth or the applicator that comes with the wax. Apply the wax when the sink is dry, and allow the wax to dry thoroughly before using the sink. Wax will encourage liquids to flow down the drain.

Daily Use and Care

Clean the surface with mild dish soap, rinse with fresh water, then dry with a soft cloth. Do not use cleaners with abrasives stronger than a very mild and fine grain in them as it may dull the finish.

To avoid scratching, chipping and cracking, do not drop or drag objects across the sink surface. This may scratch or chip the surface, so take care not to. Do not stand or sit on top of your sink. Excessive weight may crack or break the stone. Do not leave soaking dishes, coffee grounds, tea bags, and any other agents that may stain or permanently discolor or damage your sink surface.

Monthly &/Or Annual Care

Apply a thin layer of liquid wax to the sink's basin about once a month, using a soft cloth or the applicator that comes with the wax. Apply the wax when the sink is dry, and allow the wax to dry thoroughly before using the sink. Wax will encourage liquids to flow down the drain. If your kitchen sink is used every day by a large family, or even lightly used, but harshly, it may be required more frequently.

Think of your firestone sink like your car finish. If you want your sink surface to always look new, you keep it clean, don't let people drag objects or hit your finished surface, and you may choose to keep it waxed. Protect your fireclay sink, care for it and think before placing objects on top of its surface. You wouldn't walk across your cars roof, so when it comes time to change the light bulb above the sink, get a ladder or step stool instead of climbing/balancing on top of your sink.