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## *ArtiStone* Kitchen Sinks

### Guarantee & Customer Care Guide

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Thank you for your recent purchase of this high quality ArtiStone Kitchen Sink. This ArtiStone Kitchen Sink is guaranteed against any defect in manufacturing, materials and/or workmanship for 20 years (valid from date of purchase).

This product has been manufactured and inspected to the highest possible quality standards and should give you many years of trouble-free performance, provided the simple care guidelines outlined on this guide are followed (See Below).

Should you experience any defects in manufacturing, material or workmanship within the guarantee period, we will guarantee to repair or replace the defective product, or at our discretion, refund the purchase price of this product. This guarantee does not effect your statutory rights.

Artisan shall not be liable of warranting your ArtiStone Kitchen Sink in case of:

- Improper installation or modification of an Artisan ArtiStone Kitchen Sink
- Damages resulting from abuse including dents resulting from impact of dropped objects
- Damage resulting from failure to maintain the product in accordance with the product care and cleaning instructions (Customer Care Guide)
- Normal use wear and tear including scuffs, scratches and/or accidental damage
- Improper use (such as exposure to corrosive chemicals or cleaning compounds)
- Defects in accessories, wastes or chopping boards
- Commercial use
- As ArtiStone Kitchen Sinks are continuously improving and developing our color and product ranges, we may not be able to provide an identical replacement for a defective product throughout the guarantee period, and where an identical product is no longer available we will supply the nearest equivalent from our then current product ranges.

To validate a warranty claim, the owner must be able to show that they are the original owner of our sink. Artisan has the right to inspect any sink reported to be defective as installed before removal prior to repair or replacement of the sink. All decisions are final. Replacement of the sink does not include removal of the defective sink or installation of the repaired or replacement sink.

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## *ArtiStone* Kitchen Sinks

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### Customer Care Guide

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#### **Product Care and Cleaning Instructions:**

##### General Cleaning Instructions

Always wipe the sink down with warm soapy water and a cloth. This will remove everyday stains from your sink.

In hard water areas, limescale deposits can build up on the sink over a period of time.

The limescale can become strongly colored by such foods as coffee and red wine. To remove limescale, we recommend the use of Astraclean Composite Sink Cleaner.

If stains become ingrained in the bowl(s), a 30 minute soak using diluted bleach or an overnight soak of diluted biological washing powder (1 part cleaning agent to 10 parts water) should remove the marks easily. Rinse the sink with water afterwards.

For removal of marks we recommend using Artisan Cleaner and a non metallic scouring pad.

For further advice on cleaning products please contact our After Sales Department at tel: 973-286-0080

We recommend the use of baskets and chopping boards to reduce the risk of accidental damage.

You must not pour strong chemicals down the sink such as bleach, ammonia, caustic soda, paint stripper, and sterilizing solutions. If this should happen accidentally, wipe the spill away quickly with a dry cloth, then rinse with an abundance of water.

Do not use plastic washing basin tubs/bowls, as particulates of grit which may be impregnated in the bowl could scratch the surface of the sink, or produce a grinding action between the plastic basin tub and sink surface. Do not chop food directly on the surface of the sink. Avoid dropping sharp objects into the sink, as this may scratch or damage the surface.

Leaving neat bleach in sink bowls can cause damage to all sinks, even stainless steel. If neat bleach should come into contact with the sink, rinse thoroughly with warm soapy water.

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