



## ARTISAN *Fleur-de-lis* COLLECTION

The Fleur-de-lis Collection with LustreGarde™ finish is real metal and is considered to be a living finish. As the metal ages, it will take on its own natural look. To avoid damaging the finish and to protect the natural beauty, please follow these instructions carefully.

- Never use abrasive or citric acid cleaners (such as Ajax, Barkeepers Friend) or soft scrub cleaners and pads. Harsh chemicals may damage the finish.
- Mineral Oil or non-abrasive GoJo hand cleaner may be used to maintain oil rubbed appearance and minimize spotting.
- EXTRA fine steel wool along with GoJo hand cleaner may be used to remove Verdi (green patina) or to lighten antique finishes. Gently rub the sink until the finish is achieved, rinse, and buff with a soft cloth.
- It is not unusual for some tarnish to appear on cloth after cleaning.
- Treat your NEW Artisan sink like you would a new car and your finish will last a lifetime.

### ARTISAN Fleur-de-Lis Sink and Accessory Warranty

- Artisan extends through its partnership a lifetime guarantee that the LustreGarde™ metal will not delaminate from the substrate. When installed and cared for properly the LustreGarde™ will not chip, flake or peel under normal usage. Certain foods and acids may cause color changes in the finish and is not covered under the warranty. The Artisan Fleur-de-lis Sink Collection has the same aging qualities as real metal and needs to be cared for as such.

#### EXCLUSIONS:

- Damage resulting from negligence, misuse and or accident during and after installation
- Defects resulting from any modification or improper usage/installation
- Changes or damages to the finish

#### DAMAGES AND CLAIMS:

- All damages should be reported within 5 days after receipt of the product failure will constitute acceptance and a waiver for all future claims.
- Artisan will at its own discretion replace or repair damage or defective merchandise within a reasonable period.
- Any claims for damages or lost shipments in transit should be filed with the carrier and not Artisan.
- All packaging must be saved and noted on carrier's paperwork when signing.
- All claims for labor, shipping cost incidental or consequential damages will not be accepted.

#### Fleur-de-lis INSTALLATION:

- All sinks are to be installed with the supplied Artisan brackets supplied as per normal sink installations.
- Plaques: It is recommended that all Plaques are stored flat until ready for installation.

If warping occurs lay flat on a warm surface and it will flatten. For inserts only, use a high-grade thin set mortar such as Laticrete 254 Platinum. For Overlays use a 2 part epoxy then run a clear bead of silicone around outside edge to keep moisture out. For Plaques use a product such as SikaBond Constructive Adhesive along with a quick set epoxy on the corners to hold until the adhesive sets. NOTE: You must allow the adhesive to dry (5-7 days), then run a clear bead of silicone around the outside edges to keep moisture out. Plaques may also be drilled in back and attached to substrate for added hold along with the adhesive.

*Register all Artisan Products online at:*

[www.ArtisanStyles.com](http://www.ArtisanStyles.com)

